



# AMIRSOY MOUNTAIN RESORT RULES

## 1. GENERAL PROVISIONS

- 1.1. These rules of stay and the provision of services of the Amirsoy mountain resort (hereinafter referred to as the "Rules") regulate the procedure for using the paid services provided by the Joint Venture Amirsoy LLC (hereinafter referred to as the "Company") in the Amirsoy Resort area).
- 1.2. The Amirsoy Resort (hereinafter referred to as the "Resort") means a Company-owned set of tourism industry facilities, including pistes and cable cars with service infrastructure, located at the address: Tashkent region, Bustonlik district, Chimgan Road territory.
- 1.3. These Rules are approved by the Company General Director and upon the approval posted on the Company official website and on information stands at the Resort ticket office.
- 1.4. The Company is a legal entity acting on the basis of the Articles of Association, registered in accordance with the laws of the Republic of Uzbekistan.
- 1.5. The Resort and administration working arrangements, as well as schedules (working hours) for the provision of certain types of Resort services are communicated to the Clients by posting on the Company official website and on information stands at the Resort ticket office.
- 1.6. The Company in its activities is governed by the laws of the Republic of Uzbekistan, the Company Articles of Association, these Rules and other corporate local acts.
- 1.7. The Rules are a Company public offer, that is, a proposal to conclude an agreement for using the Company services on the conditions provided for by the Rules and their annexes.

The validity period of this offer is unlimited.

Unless otherwise provided by the Rules, the purchasing/payment for the relevant services means a Client full consent (acceptance of the Company offer) with these Rules.

Payment of the service cost may be made in cash at the Resort ticket office, as well as by bank transfer.

Relations between the Company and the Client under these Rules are governed by the laws of the Republic of Uzbekistan.

- 1.8. Unless otherwise expressly specified by the Rules, the right to use the Resort services may be exercised by legal entities and capable individuals (above and hereinafter referred to as the "Clients", "Guests", "Visitors", "Lessees"), except for the following categories:
  - persons under the influence of alcoholic, narcotic or psychotropic intoxication;
  - persons whose behavior poses or may pose a danger to the life and health of others or causes a
    damage to the Resort property/contradicts to public standards of behavior.
- 1.9. Tariffs for the Resort services (hereinafter referred to as the "Rates") are approved by the Company General Director or another person authorized by him and brought to the attention of the Clients by posting them on the Company official website and information stands at the ticket office.
- 1.10. The Client agrees to his personal data processing by the Company. The Client consent given for conclusion an agreement based on this offer with the Company, for its further execution, and for provision the Client with information about the services rendered by the Company applies to the following information: last name, first name, middle name, phone number, e-mail, passport or other document data, identity card, place of residence, photograph (hereinafter referred to as the "Personal Information).

The consent specified in the first paragraph is granted for any action regarding the Client's Personal Data that is necessary or desirable to achieve the above objectives, including collection, systematization, accumulation, storage, clarification (updating, change), use, depersonalization, blocking, and destruction.

The Company shall ensure the safety and confidentiality of the Client's Personal Data, not disseminate the Personal Data and use it exclusively for the above purposes.

The Client may receive information about his Personal data, as well as clarify, block and/or destroy it. The Client may exercise this right by sending a corresponding written request indicating the name, surname and mailing address to the address of the Company or registered office or by e-mail: info@amirsoy.com.

- 1.11. The Company, as a legal owner of the Resort Area and the technical facilities, equipment and other property installed in it, reserves the right to refuse to provide the Resort services and to stay in the Resort area to any Client who violates the requirements of these Rules and annexes to them, without any additional explanations and refunding the cost of services already paid.
- 1.12. All disputes or disagreements are resolved through negotiations between the parties, including by sending written claims. The Client's written claim together with cashier's check and magnetic card may be filed directly on the day, when the services are provided; the Resort Administration shall consider it within 30 days from the date of its receipt and give a written response to the claimer.
- 1.13. In case of impossibility to amicably resolve disagreements on controversial issues, including by sending written claims, they are referred to a court of general jurisdiction for consideration in accordance with the laws of the Republic of Uzbekistan.
- 1.14. The Rules are binding on all individuals the Resort Clients, including a legal entity or private entrepreneur in the case of its purchasing services.
- 1.15. The resort map, which shows the pistes with rank of complexity, other specially designated routes, cableways with their names, infrastructure facilities, first aid posts, service and information points, is approved by the Company General Director, posted on the Company official website, and on the Resort information boards. A Client, paying for the Resort services must get acquainted with this map.
- 1.16. The Resort logo and names used in posters, signs, passes, Resort products, other Company property are protected by copyright and are not subject to use, except on the grounds and in the manner prescribed by the laws of the Republic of Uzbekistan.
- 1.17. By purchasing the Resort services (paying for services and/or using them directly), the Client confirms that he has fully read these Rules, agrees with them and undertakes to comply with them, and is also ready to bear the responsibility established by these Rules. The Client bears responsibility for the consequences arising as a result of ignorance of or non-compliance with these Rules.
- By purchasing the Resort services (paying for services and/or using them directly), the Client agrees that he will also fulfill the requirements of signs and signboards installed at the Resort.
- 1.18. If the Client violates the rules for using any resort services, skipasses, cable ways, tubing, paid parking and instructor services, the rules of conduct on the pistes and on the ski slopes, as well as the rules for locker and equipment rental, the Resort Administration may cancel the ski passes previously purchased by the Client and enter the Client in the "black list" of persons with restricted access to the Resort.
- 1.19. The Company shall not be liable for the Client's non-use of the paid services, the safety of the Client's property, valuables, documents and money, including the safety of sports equipment and acquired season tickets, payment documents of the services provided by the Resort, for harm caused to life or health, as well as damage, caused to the Client's property as a result of his violation of these Rules in force in the Resort area, for damage caused to the Client by third parties. The Client assumes all consequences and risks associated with damage to his health during skiing, using other Resort services, and agrees to hold the Company harmless from any related claims, including those for damages for personal life and psychological injury, and related losses.
- 1.20. The Company shall not be liable for the improper fulfillment of its obligations as a result of force majeure circumstances, including: natural disasters (earthquakes, floods, snow storms, drifts, etc.), public disturbances, military operations, strikes, decisions of competent government authorities, emergencies (electrical power outages, repair and restoration work and other similar urgent work and actions by resource-supplying organizations).

#### 2. RULES OF CONDUCT ON THE TERRITORY OF RESORT

- 2.1. When moving with ski equipment within the Resort area it is necessary to keep the ski tips up and straight ahead.
- 2.2. Clients must comply with the rules for using skipasses, cableways, tubing, instructors, and paid parking, the rules of conduct on pistes, as well as the rules for locker and equipment rental.
- 2.3. Clients should not leave children unattended. In case of loss of contact with children or accompanying persons, it is necessary to meet at the reception desk in the multifunctional center.
- 2.4. Clients must respect cleanliness and order in the Resort and public areas. Littering is allowed in specially designated places only.
- 2.5. Upon detection of objects left unattended, it is forbidden to touch, open or move these objects. In case of detection of a suspicious item, Clients should immediately inform the Resort Administration, ski patrol, or cableway operator about it.
- 2.6. In the Resort area it is prohibited:
- using on the pistes the devices not related to ski and snowboard equipment (sledges, bags, mattresses, etc.), with the exception of equipment specially provided by the Resort Administration;
- using/launching aircrafts (drones and others) without prior consent of the internal affairs bodies and the Resort Administration;
- bringing alcohol drinks and food to restaurants, cafés, bars, a multifunctional center;
- smoking on the pistes, ropeways and other areas marked with special signs. The Resort Administration also strongly advises the Clients and others to put out their cigarettes and throw them only into appropriate waste containers and avoid smoking near flammable objects;
- photo- and video shooting for commercial purposes without a prior written consent of the Resort Administration. Journalists and other mass media representatives working in the Resort area should comply with the provisions of the applicable media laws of the Republic of Uzbekistan;
- distributing any goods/works/services, advertising and other promotions without a prior written approval from the Resort Administration.
- 2.7. In the Resort area, it is prohibited to bring and use the following items:
- cooking appliances (barbecue, grill, coals, knives, stoves, etc.) to the Resort;
- explosive, flammable, poisonous, and other substances that pose a danger to others;
- any pyrotechnic products.
- 2.8. Vehicles/self-propelled machines are prohibited from entering the pedestrian zone and other places marked with special signs.
- 2.9. The Resort Administration is not responsible for things left unattended.
- 2.10. These Rules apply to all persons, without exception, staying in the Resort. In case of violation of these Rules by the Client or another person, the Resort Administration may restrict his access to the Resort facilities, including the access for subsequent periods, without refunding the services previously paid by the Client.

### 3. RULES FOR SKI PASSES

3.1. Entering the Resort piste area is permitted only if the Clients have valid ski passes purchased at the Resort official points of sale or on the website www.amirsoy.com. Ski passes certify the right of their owners to ride the Resort cableways in accordance with these Rules.

A ski pass is a magnetic card with a program-recorded right to use the Resort cableways, pistes and other services specified in clause 3.2. of these Rules.

### 3.2. List of services under the ski pass:

- 3.2.1. Using the Resort cableways during the period specified by the Resort Rates.
- 3.2.2. Using the groomed Resort open pistes.
- 3.2.3. Using the lockers (in this case, the ski pass is used as an electronic key to the locker).
- 3.3. Conditions for using services under ski passes:
- 3.3.1. No signs of alcohol/other intoxication in the Client.
- 3.3.2. Pre-payment of the skipass before using the services. Submission of a fiscal payment receipt at the request of the Resort stuff.
- 3.3.3. The term of using the ski pass services is determined by its ski pass type specified in the Resort rates.
- 3.3.5. The time for using ski pass services and the lists of cableways, pistes, lockers for provision ski pass services are approved by the Company General Director, posted on the official Company website and on the Resort information stands.

## 3.4. Responsibility of the Client:

- 3.4.1. A person using Resort services specified in this section without a corresponding ski pass or using another person's ski pass, as well as a person who has transferred his ski pass to another person, or lost his ski pass, or violated the ski pass rules established by this section, may not be allowed to use the corresponding ski pass services; his ski pass may be cancelled without refunding.
- 3.4.2. The forgery of a ski pass, the use of another person's/fake ski pass constitute a basis for referring the violation to law enforcement authorities in order to bring violators to responsibility under the laws of the Republic of Uzbekistan.
- 3.4.3. By purchasing a skipass, the Client agrees that the paid price of skipass service is not returned to the Client if this skipass was used at least once.
- 3.4.4. The Resort is not responsible for weather conditions when using the ski pass services. The Client using the ski pass must receive himself information on the weather forecast by any possible means, taking into account that weather conditions in the mountains can change quickly and unpredictably. By purchasing a ski pass and using the Resort services, the Client personally bears all responsibility for the possible consequences of using the services.

#### 4. RULES OF USING ROPEWAYS

#### 4.1. General rules for access:

- 4.1.1. Clients must read and understand these Rules, as well as familiarize themselves with the current situation (weather and piste conditions through the information stands and the audible announcement system installed in the Resort area) and evaluate their own abilities for using cable ways, and the abilities of children or disabled people accompanying him.
- 4.1.2. In accordance with Section 3 of these Rules, the access to the ropeways is allowed to Clients only with valid skipass. Access to some ropeway sections may be temporarily/permanently closed or limited depending on weather conditions.

#### 4.2. Access for children:

- 4.2.1. Riding the chair ropeway for children shorter than 130 cm tall, unaccompanied by capable adults, is prohibited.
- 4.2.2. When accompanying two children less 130 cm tall on the chair ropeway, they should sit on both sides of the accompanying person, with no empty space between the child/children and the accompanying person.

Accompanying adults must:

- assess the children's ability level and arrange their safe loading, transportation and unloading;
- inform children about the rules of conduct on cable cars, especially in case of rolling stock stop.
- 4.2.3. In case of gondola ropeway, every child over 3 years old must occupy one seat. In case of chair ropeway there must be at least one adult in each row of seats. The access of children under one-year-old to the chairlift is not allowed.

#### 4.3. Access for the disabled:

- 4.3.1. Before buying a ropeway pass, disabled clients or their accompanying person must inform the Resort staff about their disabilities and the possible need for additional assistance.
- 4.3.2. In case of using special devices (wheelchairs, special sports equipment), they must be evaluated and approved for transportation by the cable ways.

## 4.4. Luggage transportation:

In the gondola ropeway, ski and snowboarding equipment is transported in special compartments located outside the car doors, while ski poles are transported inside. Transportation of other luggage may be permitted by the ropeway staff if it does not pose a safety hazard to people and equipment.

4.5. **Transportation of animals** by the Resort ropeways **is not allowed**.

### 4.6. **Boarding the ropeway:**

Boarding the ropeway is permitted in specially designated places of the stations and only in the presence of the duty station attendant. Clients, who need assistance with boarding or exiting the ropeway, must inform the duty station attendant in advance.

Clients must:

- board in turn, without obstructing other passengers;
- observe the number of seats; 8 (eight) in the gondola and 4 (four) for the chairlift;
- comply with baggage rules;
- not go beyond the designated limits of the boarding platform;
- not impede the closing/opening of the gondola doors.

When boarding the chair ropeway, it is necessary to stand in the line according to the marking, parallel to the line of the approaching chairs. After sitting in the chair, pull down the safety bar. In case of incomplete loading the chair, sit in the center of it in order to avoid its crabbing.

## 4.7. Transportation on gondola ropeway:

- 4.7.1. Clients are transported by gondola in accordance with these Rules and in accordance with its work schedule only if the cable car is in good working order.
- 4.7.2. During transportation, the Clients should not:
- try to open the doors;
- throw objects through the window or litter the gondola;
- swing the gondola and get up from the seats.
- 4.7.3. During transportation Clients must:
  - remain completely seated;
  - in case of gondola stop, not try to get out of it, but wait for instructions from the rescue service or ropeway staff;

- upon arrival in the exiting area, wait for the cabin doors to fully open;
- when leaving the gondola, not get in the way of other passengers;
- if it is not possible to exit at the designated platform border, stay down and wait for ropeway service staff instructions;
- if unknown objects are detected, inform Amirsoy Resort on-call operator by calling +99871
   200 22 90 and additionally the ropeway staff or security personnel immediately after unloading the ropeway.

### 4.7.4. When exiting:

- wait for the gondola doors to open;
- leave the gondola without getting in the way of other passengers;
- if it is not possible to exit from the cabin or chair at the designated platform border, stay down and wait for instructions from the ropeway operators.

### 4.7.5. It is strictly forbidden:

- boarding the ropeways closed to Clients;
- exit outside the designated loading areas;
- smoking, drinking alcoholic beverages, being in a state of narcotic, toxic, alcoholic intoxication;
- damaging the ropeway equipment and metal structures;
- drawing or writing on the floor, supports, walls, and cabins;
- transporting explosive, flammable and poisonous substances, weapons, other items that threaten the safety of the Clients and Resort employees.

### 4.8. Special characteristics of using chair ropeways:

- a skier is allowed boarding a chair ropeway only with his/her skis fastened (with ski poles in one hand), a snowboarder - with a snowboard fastened to one leg;
- while being on a chair ropeway, do not swing the chair and raise the safety bar;
- after exiting, immediately remove the equipment attached to the chair ropeway or call the station attendant on duty for help.
- do not board a ropeway closed to Clients;
- do not board outside designated loading area;
- do not smoke, consume alcoholic beverages, or be intoxicated;
- do not damage the ropeway equipment and metal structures;
- do not draw or write on the floor, supports, walls, chairs;
- do not transport explosive, flammable and poisonous substances, weapons, other objects that threaten the safety of the Clients and the Resort staff.

### 4.9. Special characteristics of using conveyor lifts:

- boarding a conveyor-type lift is allowed only from its beginning, while for using tubing with a preliminary pass through a turnstile;
- boarding a conveyor-type lift by a skier is allowed only with his skis fastened, while a snowboarder - with a snowboard unfastened from his feet;
- when boarding, the passenger must be in a stable position facing the lift:
- when being on the conveyor-type lift, do not move along the lift belt, turn your back to the lift, sit on the belt, get off the belt until the riding is over, cling to objects/surfaces along the belt (except when it is necessary to eliminate the risk of life and health);
- in case of accidental getting off the conveyor-type lift before the end of the ride, the passenger must immediately end the ascent on foot or go down, while maintaining visual control of persons/objects rolling down the piste;
- when unloading the conveyor-type lift at the final point take into account the force of inertia and immediately clear the loading platform for the unhindered completion of the ride by the passengers following you.
- 4.10. By using any type of ropeways, the Client confirms that he is fully acquainted and agrees with these Rules.

#### 5. RULES OF USING TUBING

### **5.1. General provisions:**

- 5.1.1. By acquisition of a ski-pass providing access to specially designated pistes for inflatable sleigh rides (hereinafter referred to as the "Tubing"), the Client fully consents with these rules and other sections of the Resort Service Rules set forth in this section.
- 5.1.2. When using the tubing services, it is recommended:
  - to use protective equipment (pads on the back, wrists, knees, and elbows, as well as gloves, goggles or a mask, etc.);
  - to prevent your clothing from being caught by the equipment.
- 5.1.3. In order to ensure safety, the Resort Clients may not use snow skating rinks, bags, mattresses or other means to roll downhill (except for equipment specially provided by the Resort).
- 5.1.4. Individuals with a height from one (1) to two (2) meters are allowed to use the tubing services. At the same time, children less than 130 centimeters tall are not allowed to the adult tubing services without an accompanying capable adult. Children less than 4 years old are not allowed to use the adult and children tubing services without a capable adult.
- 5.1.5. In addition to persons who do not meet the requirements specified in clause 5.1.4, people with cardiovascular diseases, pregnant women, persons in a state of alcohol, drugs, or other intoxication, in high-heeled shoes and ski boots, clothing/shoes or items, umbrellas, and backpacks with sharp, stitching, cutting, and glass elements are not allowed to use these services.
- 5.1.6. The permissible period for the tubing services is determined by the Resort Schedule.
- 5.1.7. By purchasing tubing services, the Client agrees that the paid price of using tubing services by skipass is not returned to the Client if this skipass was used at least once.

## 5.2. Procedure for using tubing:

- 5.2.1. To use the tubing services, the Client must:
  - pay for services at the Resort ticket office and receive a pass with the program-recorded number of tubing rides;
  - go through the ticket barriers installed in front of the entrance to the piste specially designated for tubing (applying the ski pass to the marked point on the ticket barrier; the ticket barrier is designed for passage of only one person);
  - after receiving a permission of the Resort special personnel, ride the tubing provided by the Resort on a specially designated piste. It is forbidden to start the ride without a command from the Resort special personnel;
  - after the termination of the ride, return the tubing in the same condition as the original one to the Resort staff.
  - in case of intentional damage to the tubing or non-compliance with these Rules, the Client must, within the day of tubing service using, pay the Resort the cost of its repair or the price of a similar new tubing at the Rates approved by the Resort. It is forbidden to carry out the tubing provided by the Resort outside of the lines specially designated for tubing.
  - In the event of tubing damage or loss by the Client, a Resort employee draws up a report of damage (loss) on the approved form: a) in the presence of the Client with his signature in the report or; b) in the absence of the Client with the entry in the report that the Client did not appear to sign the report. The report reflects the damaged or lost tubing residual book value to be refunded by the Client. The Client pays such amount to the Resort ticket office.

# 5.3. Special requirements for tubing:

- 5.3.1. A Client riding the tubing must behave in such a way as not to endanger and harm others.
- 5.3.2. The ride is allowed only in a sitting position, with a strong hold of the tubing, face towards the end of the ride; any other Client's position in the tubing is prohibited.
- 5.3.3. During the ride, it is forbidden to swing, overturn the tubing, cling to objects/surfaces located along the piste, brake with hands/foreign objects, and also with feet on the piste (except when it is necessary to eliminate the threat to life and health). The sliding of several tubings simultaneously in a train/chain is prohibited.
- 5.3.4. When riding, the tuber must move in control. His speed and manner of riding should ensure the safety of others and the tuber himself, be adapted to his personal ability, the prevailing conditions of the piste, snow, and weather. A descending tuber should always be able to slow down, stop or give way to others.
- 5.3.5. A tuber moving from above must choose the trajectory of his movement so as not to endanger the people riding the tubing below him. The preference is given to the descending tuber, located lower

on the piste. The tuber moving from above must maintain a distance sufficient for any maneuvers of the tuber moving below. In a collision, the responsibility lies with the descending tuber, moving from above.

- 5.3.6. A descending tuber may overtake another tuber, provided that he leaves enough space for the overtaken tuber to make any voluntary or involuntary movement. When overtaking, the overtaking person is responsible for avoiding obstructing the overtaken tuber. This also applies to the driving around people standing still.
- 5.3.7. A descending tuber must avoid stopping on the piste in narrow places or where visibility is restricted. After a fall or a forced stop he must stand up and continue moving as quickly as possible. In the event of a forced stop before continuing the movement, the tuber must look up the slopes to timely see the approach of another tuber. If it is impossible to continue (including due to injury), the tuber must move (and also, if possible, with toboggan) to the piste edge and inform the Resort Rescue Service as soon as possible.
- 5.3.8. Off piste riding on tubing is prohibited there is a high risk of falling into a cliff and colliding with a rocky area. Customers riding in such areas are fully responsible for the safety of their life and health, as well as third parties, in respect of whom they may pose a threat.

#### 6. RULES OF CONDUCT ON PISTES

### 6.1. Respect for others

A skier or snowboarder must behave in such a way that he does not endanger or prejudice others and inflict harm of any nature. The skier or snowboarder cannot get access to the pistes without skies or snowboard, except for Resort staff or other authorized persons. Access to ski pistes with animals is prohibited.

## 6.2. Control of speed and skiing or snowboarding

A skier or snowboarder must move in control. He must adapt his speed and manner of skiing or snowboarding to his personal ability and to the prevailing conditions of terrain, snow and weather as well as to the density of traffic.

### 6.3. Choice of route

A skier or snowboarder coming from behind must choose his route in such a way that he does not endanger skiers or snowboarders ahead. The skier or snowboarder approaching from behind should choose the direction of movement in such a way as not to endanger the people ahead. The skier ahead on the piste has priority. The skier moving from behind in the same direction must leave enough space for the skier ahead to make any maneuvers. In collision the skier moving from behind must take responsibility.

# 6.4. Overtaking

A skier or snowboarder may overtake another skier or snowboarder above or below and to the right or to the left provided that he leaves enough space for the overtaken skier or snowboarder to make any voluntary or involuntary movement.

### 6.5. Entering, starting and moving upwards

A skier or snowboarder entering the piste, must begin the movement, fully appreciating the possible maneuvers on the slope that he can perform without endangering others. The skier or snowboarder must choose the tracks in accordance with his physical ability and proficiency level. Overtaking is allowed provided that there is sufficient space for maneuver near the overtaken skier or snowboarder, and the skier does not stand in the way of other participants in the movement.

### 6.6. Stopping on the piste

Unless absolutely necessary, a skier or snowboarder must avoid stopping on the piste in narrow places or where visibility is restricted. After a fall in such place, a skier or snowboarder must move clear of the piste as soon as possible.

### 6.7. Climbing and descending on foot

Climbing and descending by foot on ski pistes is not allowed, unless a skier or snowboarder is unable to continue riding as a result of injury and/or damage to the skis/snowboard, which prevents their further use. A skier or snowboarder either climbing or descending on foot must keep to the side of the piste. The skier or snowboarder, in between skiing, climbing or descending on foot along the slope, must use the piste edge. The skier or snowboarder who enters the piste or starts moving after a stop must make sure that he can start moving without endangering himself and others.

### 6.8. Respect for signs and markings

Resort pistes, depending on the need (complex sections of pistes, cliffs and dumps) have protective nets and other fences, markings, warning and prohibiting signs. A skier or snowboarder must comply with the rules of conduct on the slope and act according to signs and markings. A skier or snowboarder must obey the warning and prohibition signs, as well as the instructions of the ski patrol service. On the territory outside the ski slopes, cliffs and rocky areas are not marked, there is a high threat of avalanches. Skiers and snowboarders skiing in such areas bear full responsibility for the safety of their life and health, as well as the health and safety of third parties, in respect of whom they may create a risk of avalanches.

### 6.9 Assistance

At accidents, every skier or snowboarder must provide first aid to the injured.

### 6.10. Identification

Every skier, snowboarder or accident witness, whether a responsible party or not, must exchange their names and addresses with other witnesses/participants and rescue service to clarify the situation.

- 6.11. It is forbidden to arrange slides, ski-jump and other similar objects on the pistes and the adjacent area.
- 6.12. It is forbidden to be on the pistes in a state of alcohol, drugs, and other intoxication.
- 6.13. During riding, children must be equipped with suitable protective helmets.

6.14. In case of Client's violation the rules for using the Resort services and violations related to the rules of conduct on the pistes, the Resort Administration has the right to cancel his ski passes purchased earlier and add him to the "black" list of persons who are restricted in visiting the Resort.

#### 7. RULES OF USING LOCKERS

- 7.1. The lockers are provided for rent by Lessees for their personal purposes (to keep clothes and hand luggage). The Lessees receive locker keys and at the end of the rent term, return them to the cashier desk.
- 7.2. The Resort Administration may:
  - at its own discretion, limit the locker rent for technological, technical, operational, organizational and other reasons;
  - for security purposes, with its own resources, open the lockers that were not vacated by the Lessees at the end of the lease term, seize the items left there and transfer them to the security service.
- 7.3. If the Lessee loses the locker key, the Lessee must immediately inform the rental office cashier desk. In this case, the things shall be given against a Lessee's written statement in any form and upon presentation of documents proving his identity and possession.
- 7.4. When using the locker, the Lessee may not:
  - store things that may contaminate or damage the things of other;
  - keep animals and birds, firearms, gas weapons, fetid, fire-hazardous, poisonous, chemical, perishable substances and objects, highly flammable, explosive and other dangerous thinges (fireworks, pyrotechnic products, etc.);
  - ignore the requirements of the rental staff, display disrespect or abusive relationship with the operating personnel and other clients.
- 7.5. Lessees, when using the lockers must:
  - familiarize themselves with these Rules, as well as other Resort Administration information materials, before using the services;
  - be careful with the locker keys or magnetic cards, monitor their safety and integrity, and do not transfer them to third parties;
  - before handing the mobile phone into a locker, switch it to silent call mode;
  - in all aspects of using the locker, contact the ski pass ticket office staff;
- 7.6. The Resort Administration is not responsible for the safety of the property the Lessee left in the locker.

### 8. RULES OF USING RENTAL EQUIPMENT

### 8.1. General provisions

- 8.1.1. These rules for the provision of winter equipment rental services (hereinafter referred to as the "Rules") apply to all persons (consumers, visitors, clients) who use the services of summer and winter equipment rental (for skiing and snowboarding, tubing and sledding, bicycles, snowmobiles, quadriceps).
- 8.1.2. These rules contain:
  - rules and conditions for the efficient and safe use of winter and summer equipment rental services (hereinafter referred to as the "Services");
  - rules for winter and summer equipment rental services.
- 8.1.3. Winter and summer equipment (hereinafter referred to as the "Equipment") may be rented exclusively by the Resort Clients.
- 8.1.4. The Client may use the equipment rental services in compliance with these Rules during the Resort days and hours of operation in accordance with the Schedule (operation of the equipment rental center).
- 8.1.5. The rental schedule (hours of operation) is approved by the Resort General Director, however, the resort administration may open or close rental centers for the use of Clients during rental hours or to restrict the provision of rental services for technological, technical, weather, operational, organizational and other reasons (hardware and software failure that occurred through no fault of Contractor, force majeure circumstances, temporary shutdown by the relevant electric energy provider, sporting events, etc.)
- 8.1.6. A Client may use the winter and summer equipment rental services. Children under 14 are served only when accompanied by adults.
- 8.1.7. A Client who wants to use the equipment rental services must pay the equipment rental cost to the rental center ticket office in accordance with the Rates approved by the General Director. Weekends in the Resort rates mean Friday, Saturday, Sunday and holidays, as well as the days to which, according to the Resort Administration decision, the weekend schedule is applied (holding festivals, holidays and sporting events, etc.)

Paid time (duration) for using rental equipment is not carried over to another day and/or another time.

- 8.1.8. The following types of winter and summer equipment can be rented:
- set of skis (skis, attachments and poles);
- ski boots:
- snowboard with bindings;
- snowboard boots;
- safety helmet;
- jacket for winter activities;
- pants for winter activities;
- bike:
- snowmobile;
- ATVs;
- snowshoes;
- other equipment items.
- 8.1.9. By paying the cost of equipment rental services and/or using the rental equipment, the Client confirms that he is fully acquainted and agrees with these Rules, has the skills to safely use the equipment, has no medical contraindications for skiing/snowboarding, tubing, riding ATVs, snowmobiles and bicycles, and that he is riding at his own risk. The Client must be aware that skiing, tubing, mountain biking are associated with increased risk and must assess his physical abilities and fitness to physical exertion, weather conditions, skiing skills and riding conditions in general, and the Client assumes the responsibility related to using the equipment.
- 8.1.10. The Resort Administration, as a legal owner of the rental area and an owner of the rental property, reserves the right to refuse to use the equipment rental services to any Client who violates these Rules, without any explanation and refund of the cost of the services already paid.

# 8.2. Rules for using rental services

- 8.2.1. Equipment is rented to the Clients only against an identity document and a signed rental agreement, which ensures his performance of the rental agreement.
- 8.2.2. The minimum equipment rental period is one (1) day from 09:00 a.m. to 05:00 p.m.

- 8.2.3. The Client pays the equipment rental charge at the rental center ticket office.
- 8.2.4. The equipment is issued only by the rental center administrator or manager on a first-come, first-served basis upon the payment of the rental charge.
- 8.2.5. To receive the equipment, the Client must inform the desired height, size, and other parameters, and the administrator selects the necessary equipment, if available. If the necessary equipment is not available, the Client will be returned the rental paid to the ticket office.
- 8.2.6. After the equipment selection the Client and the rental center administration conclude a rental agreement.
- 8.2.7. Upon receipt of the equipment, the Client together with the administrator must check: the compliance of the actually received equipment and its components with those ordered by him, its appearance, integrity (absence of external damage, chips) and the operating state of each item of the equipment; the integrity of rental identification numbers. The Client may check the equipment sharpening and select the equipment in accordance with his taste and ideas about its reliability and condition. Upon equipment receipt, the Client's claims to the property transferred under the rental agreement are not accepted.
- 8.2.8. The equipment rental period begins automatically by the Contractor's software right after paying the rental charge to the ticket office and issuing the equipment to the Client.
- 8.2.9. The equipment free of snow and dirt must be handed over (returned) to the rental center operator at least 15 minutes before the end of the working hours.
- 8.2.10. In any case, the rental equipment may be issued up to one (1) hour before the end of the rental center working day.
- 8.2.11. Payment of equipment rental services does not entitle the Client to the priority for other Resort services. The use of other services is carried out by the Client on a first-come, first-served basis pursuant to these Rules.
- 8.2.12. In order to effectively and safely use the equipment, a Client must strictly comply with the requirements of these Rules. When using rental equipment, the Client may not
  - use it in a state of alcoholic, narcotic or other intoxication;
  - ignore the requirements of rental center administration and resort staff, display disrespect or abusive relationship with the operating personnel and other clients;
  - enter and stay in the auxiliary premises and utility spaces intended for the staff only;
  - use it for purposes other than intended ones, since such use may lead to external and internal defects:
  - repair and disassemble it;
  - leave the Resort territory with rental equipment;
  - subrent the equipment received at the rental center, or give it for free use, or transfer the rights and obligations regarding its use to other persons.
- 8.2.13. When using rental equipment, the Client must:
  - be aware that the equipment attachments do not guarantee complete safety. At downhill skiing, under certain circumstances, the unfastened ski bindings can protect against injury;
  - take care of rental equipment, keep it safe and complete, not leave it unattended;
  - comply with the rules of its operation, when using the equipment and observe the safety rules when riding. For all aspects related to the rental equipment operation, contact the rental center operator:
  - upon receipt of the equipment at the rental point, check it for any deficiencies that may prevent from using it, or for its right size;
  - return the rental equipment in the same condition and configuration as it was received at the rental center no later than 15 minutes before the end of the working day, until 05:00 p.m. Return of the equipment after closing the rental center or the next day is paid as an additional rental day;
  - in case of a malfunction of the equipment, the Client must immediately notify the rental administration about it;
  - keep all documents on rental services until the end of equipment using and final settlements with the rental center.
  - strictly observe these Rules and other mandatory rules established in the Resort area.

- 8.2.15. In case of violation of the provisions established by these Rules, the Client is not allowed to use the rental services until the violation is eliminated, and can also be removed from the rental center on the initiative of the Resort Administration without refunding the services already paid.
- 8.2.16. The Resort Administration may refuse the Client to use the equipment rental services in the absence of the necessary equipment in or in case of his failure to comply with these Rules.

## 8.3. Other provisions

- 8.3.1. In the event of the equipment damage (not specified when the Client took it from the rental center) revealed upon its return, or loss during its use, or non-return, the Client bears full financial responsibility to the extent of the losses incurred before the Resort Administration in accordance with the applicable laws of the Republic of Uzbekistan.
- 8.3.2. For deliberate, unlawful actions, violation of these Rules, and intentional damage to property of the rental center and third parties, for causing harm to the life and health of third parties, visitors are liable in accordance with applicable laws, including property liability for compensation of inflicted physical damage cost, as well as liability for causing harm to the life and health of Clients, provided for by the applicable laws of the Republic of Uzbekistan.
- 8.3.3. Client when using rental services must:
  - read and understand these Rules, as well as other information materials posted on the website www.amirsoy.com and the Resort informational stands, before using services.
  - carefully select and adjust the size of skis, boots and other equipment to avoid injuries and accidents:
  - carefully treat the Resort property and keep the sports equipment safe.
- 8.3.4. When using the rental services, the Client can contact the Resort Administration (Resort staff) for clarification of these Rules and for all issues of the provision of services in accordance with these Rules. 8.3.5. The Resort Administration is not responsible for the visitor's non-use of the paid services, on his initiative (through his fault), (including because of dissatisfaction with properly functioning equipment), for the safety of visitors' valuable items, documents and money, including the safety of their personal sports equipment, for consequences associated with the Client's violation of these Rules, as well as for damage caused to the Client by third parties, for the state of health of the Clients and accidents when using rental equipment (injuries, bruises, etc.) and other damage to health that may occur while riding rental equipment.

#### 9. RULES OF USING INSTRUCTOR SERVICES

### 9.1. General provisions

- 9.1.1. The services of instructors are meant to provide Resort clients with skills in safe skiing and/or snowboarding techniques.
- 9.1.2. The services of instructors are provided to Clients exclusively at the Resort area.
- 9.1.3. Any Client who does not have medical contraindications for mountain skiing (skiing or snowboarding) may use the services of instructors.
- 9.1.4. Admission of children of preschool and primary school age (including those under the age of five) to lessons with sports instructors are at the discretion of the Resort/ski academy administration at the personal responsibility of the parents or adults accompanying the child.
- 9.1.5. A Resort Client who wants to use the services of instructors must pay the cost of services (lessons with an instructor) in cash or non-cash at the Resort ticket office. The cost of lessons (instructor services), depending on their type (individual or group ones), lesson duration (one hour or more) are reflected in the Resort Rates in effect.
- 9.1.6. Paying the cost of the instructor services and/or using their services directly, the Client confirms that he is fully acquainted and agrees with these Rules, has no medical contraindications for skiing and/or snowboarding and takes part in lessons with the instructor at his own risk (the Client must understand that skiing (snowboarding) is associated with an increased risk of injury and damage to health and evaluate himself his ability level and its compliance with physical exertion, his skiing skills, weather and ski conditions in general).

### 9.2. Rules for using instructor service:

- 9.2.1. The cost of services (lessons with an instructor) does not include the cost of using the Resort cable cars and equipment rental. The use of the cableway and/or equipment rental is paid separately by the Client in accordance with the applicable Resort Rates.
- 9.2.2. Payment for instructor services does not give the Client the right to priority in equipment rental /use other services, except for cable car access for the Client accompanied by the instructor.
- 9.2.3. In order to effectively and safely use the instructor services, the Client must strictly comply with the requirements of these Rules, as well as the instructors' directions, including a safety brief.
- 9.2.4. Before paying the cost of the lesson with an instructor, the Client must find out from the ski academy administrator about the availability of a free instructor and coordinate the time of the lesson with him.
- 9.2.5. The Resort Administration may refuse the Client to use the instructor services in the absence of a free instructor.
- 9.2.6. When using the instructor services, the Clients are not allowed:
- be in a state of alcoholic, narcotic or toxic intoxication;
- use the instructor services without official payment of their cost at the Resort ticket office;
- acquire the services of unknown instructors and from third parties, i.e. without official payment to the cash desk of the Resort;
- use the instructor services during a period of time that does not correspond to the paid time of the lesson;
- ignore the requirements of instructors during the lessons, display disrespect or abusive relationship with the Resort instructors, operating personnel and other clients;
- enter and stay in the auxiliary premises and utility spaces intended for rest of the Resort staff and operating personnel.
- 9.2.7. In case of using the instructor services for a time shorter than that paid by the Client, the fee for unused time of services is not refunded.
- 9.2.8. In case the Client violates the scheduled time of his lessons regarding the time of paid ones, the Resort Administration:
  - does not return the resulting difference between the cost of services actually rendered and actually paid by the Client;
  - may demand an additional payment of the resulting extra amount between the cost of the services actually provided and paid by the Client.
- 9.2.9. In any case the time for provision of instructor services ends no later than the Resort closing time.
- 9.2.10 In case of violation of the provisions established by this section of the Rules, the Client is not allowed to use instructors' services, and can also be removed from the ski pistes area of the Resort with no refund and subsequent cancellation of skipass at the initiative of the Resort Administration.

### 9.3. Other provisions:

- 9.3.1. Clients using the instructor services should not stand in the way of third parties, pose a threat to the safety of their life and health, or otherwise restrict their freedom. The Clients are liable under the applicable laws of the Republic of Uzbekistan for the above actions.
- 9.3.2. When using the services of instructors, the Clients must:
  - before using them, read and understand these Rules, the Rules of Conduct in the Resort, the Rules of Conduct on the pistes, the Rules for passenger transportation by cableways as well as signs and information materials posted on the Resort stands and on the official website: www.amirsov.com;
  - abide at all times by these Rules, the Rules of Conduct on the pistes, the Rules of Conduct of passenger using the cableways, and other Resort mandatory rules in force;
  - use carefully the Resort property, keep the ski passes and sports equipment in good conditions;
  - strictly observe all instructor directions during lessons;
  - follow your lesson schedule according to the time of paid classes;
  - keep payment documents for services (cash receipt) until completion of the services;
  - pay for instructor services through the Resort ticket office, do not buy them from a private seller and third parties;
  - for all related questions, please contact the Resort Ski Academy administrator.
- 9.4. These Rules are binding upon a group of persons ordering services, including from an organization or a private entrepreneur.
- 9.5. The Resort is not responsible for the physical condition of Clients and potential accidents when using the services of sports instructors (injuries, bruises, etc. received during skiing). The Client assumes all consequences and risks associated with damage to his health during skiing, and agrees to hold the Resort harmless from and against all claims related to this, including claims for compensation for personal life injury, non-pecuniary damage and other losses.
- 9.6. The Resort is not responsible for the use of the services of instructors by the Clients without paying their cost to the Resort ticket office, as well as for the consequences of such use.

#### 10. RULEA OF USING OF PARKING LOT

- 10.1. These rules regulate the use of paid Resort parking facilities. These rules are binding on all Resort visitors.
- 10.2. Parking is intended for temporary vehicle parking.
- 10.3. No vehicles allowed:
  - the maximum dimensions of which exceed the dimensions indicated on the signs at the parking lot entrance;
  - with a leak of fuel, oil, coolant, brake fluid, which are in emergency condition;
  - in the cabin of which there are self-igniting or toxic substances;
  - without a name plate or vehicle sale agreement (in the absence of a name plate).
- 10.4. The acceptance of these rules (the Resort public offer acceptance) is the receipt of a parking ticket or a fiscal check at the parking lot entrance by the Client.
- 10.5. The Resort parking facilities are open 24 hours a day.
- 10.6. The Client has the right to park the vehicle in any free parking place.
- 10.7. The Client's placement of a vehicle in the Resort parking lot does not constitute a custody agreement conclusion. The Resort is not liable for loss (theft), damage or incompleteness of the vehicle and/or property left in the vehicle.
- 10.8. Responsibilities of the Client when using the Resort parking lots:
  - keep a parking ticket until you leave the parking lot;
  - observe the parking lot traffic plan;
  - at the request of the Resort staff, move the vehicle from/in the parking lot;
  - at the request of the Resort staff, present a vehicle registration certificate, a vehicle sale contract (if the vehicle does not have a nameplate), a car owner's liability insurance policy, or open the vehicle trunk for inspection;
  - not to litter;
  - park the vehicle strictly according to the marking;
  - in the event of fire, immediately inform the operator on duty and the surrounding car owners, proceed with fire suppression with all available means, including a fire extinguisher, if it is impossible to suppress the fire and smoke in the room leave the parking lot.
- 10.9. In the parking lot it is forbidden:
  - carry out any types of commercial activities without a Resort administration consent;
  - organize meetings, rallies, advertising and marketing campaigns, as well as hold survey, questioning and gathering information in any other way without a Resort administration consent:
  - stick (place) posters, official notices, announcements, other materials of advertising or propaganda content without a Resort administration written permission;
  - occupy driveways and exit area for a long time;
  - park vehicles with an open filler neck of the gas tank with a fuel leak;
  - use open fire as a light source and for engine preheating;
  - move with a speed above 5 km/h;
  - install the vehicle on jack stands and supports;
  - store motor fuel in additional containers, except for vehicle tanks;
  - cover vehicle number plates;
  - carry out repair work;
  - smoke, drink alcohol, and use the parking lot as a cooking place, etc.
  - abruptly drive the car from the parking lot, laying rubber on the surface;
  - wash vehicles
  - park the vehicle for more than twenty-four hours. If a vehicle is found in the parking lot without an owner, the Resort Administration reserves the right to evacuate the vehicle from the parking lot.
- 10.10. Parking charge is paid as per the approved Rates. The payment is made before entering the parking lot and issuance of a fiscal receipt to the Client.
- 10.11. A list of preferential persons who can use the Resort parking lots, a list of parking lots, a preferential use procedure are decided by the Resort Administration.